

2024 COAT conference – Vehicle Services

Projects: Vehicle Services transitioned to STARS starting in early September. We are no longer using TNSTATE, our version of TN Clerk.

Upcoming Projects

- **Public Chapter 726 Disabled Person Placard Verification**
 - Requires the Department, beginning January 1, 2025, to annually verify the status of the owner of each disabled person placard and invalidate placards associated with a deceased owner.
 - The department is working with I3 Verticals and the Tennessee Department of Health to create an annual comparison. The placards will be marked in the system after the data comparison. We will let you know when this takes place in January 2025.

- **Public Chapter 1017 Unclaimed or Abandoned Motor Vehicle Portal**
 - Requires, the Department, on or after July 1, 2025, to establish an electronic database for law enforcement and other entities to report unclaimed or abandoned vehicle information for public notice when the owner or lienholder cannot be located or does not respond to previous notices.
 - The department is tasked with implementing a portal for garagekeepers, law enforcement and other entities to post the advertisement of the vehicle sale for public notice. From our understanding it will be the items that are currently in a newspaper advertisement.
 - This will be searchable by the public.
 - The state will post a Request for Procurement (RFP) and vendors meeting the qualifications will bid on providing this product. This is all the information we have right now. When we have more information, we will share.

- **Public Chapter 745 Tennessee Electronic Title and Lien System**
 - Requires the Department to procure and implement an electronic title and lien system on or before June 30, 2026.
 - (a) The department of revenue shall, on or before June 30, 2026, procure and implement an electronic lien and title system to be used throughout the state. (b) As used in this section, **"electronic lien and title system" means a program that allows the exchange of lien and title information with lienholders and is used to create, save, alter, and transfer titles to property.**
 - The department is currently researching different companies and talking to other states. From our understanding this program will probably go through the state's Request for Procurement process (RFP). Vendors meeting the qualifications will bid on this project. This could change, but that is the information we have right now.
 - Currently, we do not have an official timeline of the RFP process.

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- Link to all legislation passed this year: <https://www.tn.gov/revenue/tax-resources/legal-resources/legislative-summaries/2024-legislative-summaries-.html>

Transportation Modernization Act 2023 Public Chapter 159; increased the registration fee for all-electric vehicles and creates a registration fee for hybrid and plug-in hybrid vehicles. These fees only apply when a vehicle registration is renewed.

- Vehicle Services received the question regarding fees changing again with the Modernization Act that passed in 2023. Based on the information below fees will not change again until 2027.

The registration fee for all-electric vehicles is as follows:

- For registration renewals on or after January 1, 2024, and prior to January 1, 2027: \$200.
- For registration renewals on or after January 1, 2027, and prior to January 1, 2028: \$274.
- For registration renewals on or after January 1, 2028, and thereafter: \$274, adjusted annually for inflation.

The registration fee for hybrid electric vehicles and plug-in hybrid electric vehicles is as follows:

- For registration renewals on or after January 1, 2024, and prior to January 1, 2028: \$100.
- For registration renewals on or after January 1, 2028, and thereafter: \$100, adjusted annually for inflation.

These registration renewal fees apply in addition to standard registration fees.

Additionally, this public chapter authorizes the Department of Transportation to develop a user fee facility project and provides that a vehicle owner who unlawfully drives through a user fee facility three or more times may be subject to suspension or non-renewal of the vehicle's registration.

Learn more in the Department's important notice [here](#).

Effective Date: April 17, 2023

Customers with questions regarding this fee should be directed to Public Chapter 159.

New License Plates

- 1008 – Disabled Driver IGWT
- 1009 – Disabled Driver IGWT – for those who use a wheelchair because of a permanent incapacity for ambulation.
- 3099 – Crusade Against Darkness

State IT STS Requests

County Clerk Reauthorization due by December 6, 2024.

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Internal Audit Division and reminder on obsolete/miscoded inventory and Bulk Title Control Tracking

Review and Removal of Obsolete and Miscoded Inventory: County Clerk offices are to review their obsolete inventory report regularly and take corrective action to correct inventory records. i3 Verticals prepares a weekly obsolete inventory report for County Clerks to utilize to identify and remove not only obsolete but possibly miscoded items. Below is a link to the County Clerk Guide Page regarding this, which includes i3's contact information for any assistance you may need.

<https://tnclerks.zendesk.com/hc/en-us/articles/27503519845140-Review-and-Removal-of-Obsolete-and-Miscoded-Inventory>

Every year the Internal Audit Division does a physical count of Vehicle Services Inventory, TRICOR inventory, General Services Inventory and they review reports to see all the inventory in county offices. A report is prepared by Internal Audit. Vehicle Services does a physical count of our inventory, and we would recommend a yearly physical count to ensure your data is accurate as a recommendation. We perform our physical count in June.

Internal Audit would also like our division to remind counties to continue to use Bulk Title Control Tracking. All counties are now using this feature. This is just a reminder to continue to properly account for title stock.

<https://tnclerks.zendesk.com/hc/en-us/articles/23970808347796-Bulk-Title-Control>

Titling an older Mobile Home

- Need title transfer of ownership.
- If no title, apply for surety bond if \$3000.01 or higher fair market value.
- If no title, apply for certification of ownership if under \$3,000.00 or less fair market value.
- If no title, model year is 30 years and older, regardless of the fair market value, apply for certification of ownership.
- No VIN/serial, they can apply for a TNVIN.
- if the mobile home is already affixed and an affidavit of affixation has been filed, they will not process a surety bond. They would need court order to title.
- If establishing proof of ownership with a certification of ownership or surety bond and the customer does not know the year or model, they need to include their best estimation of model and year on the application.

Reminders

- Stolen stops can only be run for county clerks, please do not refer customers to Vehicle Services, we cannot run these for the public.
- When sending in a Zendesk tickets please include the VIN or last eight of the VIN number in the subject line.
- When a customer orders a personalized plate from the state and moves to another county before the plate is picked up, the county clerk can either contact the state to provide a label to send to the new county of residence, or the customer may call the state to request the change.